

PPG Meeting Wednesday 9 March 2022

Present: Dr James Ogle
 Jenny Dowling
 Joan Hawkins
 Mandy Coley
 Mary Harrison
 Sheila Adcock

Apologies: Jackie Oakley
 Lynda Jones
 Sue Rudland

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| JO | New Surgery: James reported that the final document had been sent to NHS England for signing off. The construction company were due to start at the beginning of April with a 48 week projected build time. After approximately 6 years we are finally getting to the starting point. | |
| JH | Joan would put an article in the 'Local' informing patients that the build was about to start. Joan would also write an article regarding the practice Pharmacists Deepa & Rachel and the role they have at the practice. | |
| JD | Asked James for an update on the CCG. James reported that the 3 CCG's had now amalgamated into one CCG which may become a ISB (Integrated System Board) although the name may change. | |
| JO | Updated everyone regarding the latest news of GP surgeries being open for longer hours + week-ends. This would be achieved by the practices working together within our PCN (Primary Care Network) with patients having access to a surgery within the PCN. We are still working extended hours with telephone consultations being made after 6.30pm where patients are at work during the day. | |
| JO | Reported that the GP contracts had not been finalised with the BMA and the Government they are due to start on 1 April. | |
| JH | Asked if the long message at the beginning of the phone calls could be reduced in length. SA will as Dr Reema to review this. | SA |
| JO | Staff Update: We have 2 new receptionists starting one in March and the other in April. We are also advertising for additional Practice Nurse hours. | |
| JO | We now have a Mental Health Nurse attached to the practice who will see patients via referral from the doctors. We have a palliative care/housebound patients nurse also newly attached to the practice. | |
| JH | Joan gave the meeting details of a befriending group that she is helping to set up in Ratby, this will be a telephone calling service for housebound/lonely residents of all ages in Ratby. It became obvious during Covid Lockdown the need for this service within the village. | |
| | Next Meeting postponed from May to Wednesday 8 June 2022 due to holidays | |